



Job Description:

## **Field Service Engineer**

For over 30 years, Equipment Support Company (ESC) has been a global supplier in the design, manufacture and support of high vacuum deposition systems, focused on equipment used within the semiconductor manufacturing industry. Over the past 13 years ESC has further utilised their vast knowledge base in entering the sector of control systems and electrical panel building for the food processing and packaging industry.

ESC has a steady growth plan, and a longstanding workforce that has expanded to 19 colleagues who benefit from a happy, open environment, where contribution is noticed and appreciated, and career progression is supported.

### **This Field Service Engineer role**

Reporting to the Service Manager and working as part of a team of skilled Service Engineers, you will regularly travel to customer sites in the UK and worldwide commissioning new systems and supporting existing ones. When not on the road, you'll support equipment build within the workshop located at the company premises in Somersham, near Cambridge.

As a business, we are also invested in supporting our employees to enhance their own skills, with continuous development and training opportunities available for all, so we can support you to develop your abilities, enhance your career, and encourage the positive growth of our business.

### **The Package**

As a Field Service Engineer, you'll receive a salary up to £35,000 potentially negotiable, starting level will be dependent on current ability and experience. You will also have the benefit of a company car or van, phone, and 30 days annual leave including bank holidays.

You'll be employed on a permanent contract working 37.5 hours per week within Monday to Friday, and whilst you'll need to be flexible with start and finish times to meet business and customer needs, flexibility will be given with an early finish time where possible. Occasionally you may be required to work weekends for which overtime would be paid.

### **Requirements for this Field Service Engineer vacancy**

- Proven experience as a Service Engineer working with vacuum systems
- Superb fault-finding skills
- Strong customer facing and communication skills
- Physically fit and able to lift and manoeuvre equipment
- Full UK driving licence
- Willingness and ability to travel across the UK and worldwide

Although not essential, experience in either Mechanical, Electrical or PLC programming is highly desirable.

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## **Equipment Support Company Ltd**



## **IMPORTANT**

Due to the nature of businesses we visit onsite, ESC requires employees to be cleared to SC Level by the MoD. As such, ESC may reject a candidate if they are unable to meet the criteria set by the MoD. The company would generally require candidates to fulfil the following requirements: they must be a born or naturalised British citizen and one of their parents must be a British citizen or have substantial ties to the UK. Candidates must normally have been resident in the UK for 5 years immediately prior to their application; this is particularly important if they were born outside the UK. Candidates will also need to complete and pass baseline Personnel Security Standard, Company Records Check, Criminal Record Check, Credit Reference Check and a Security Service Check.

**All applications for this Service Manager (Engineering) vacancy are to be submitted by email to: [vacancies@equipment-support.com](mailto:vacancies@equipment-support.com).**

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## **Equipment Support Company Ltd**