

Job Description:

Field Service Engineer

For over 30 years, Equipment Support Company (ESC) has been a global supplier in the design, manufacture, and support of high vacuum deposition systems, focused on equipment used within the semiconductor and aerospace industries.

ESC has a steady growth plan, and a longstanding workforce that has expanded to 20 colleagues who benefit from a happy, open environment, where there is a strong team work ethic, contribution is noticed and appreciated, and career progression is supported.

What will this role of Field Service Engineer entail?

Reporting to the Service Manager and working as part of a team of skilled Service Engineers, you will regularly travel to customer sites in the UK and worldwide commissioning new systems and supporting existing ones, and when not on the road you'll support equipment build within the workshop located at the company offices in Somersham, near Cambridge. As part of our ISO9001 accreditation, ESC is committed to a documentation system which is integral to the working of the Service department and with which the successful candidate would be expected to comply.

What will I need in order to be considered for this Field Service Engineer vacancy?

- Proven experience as an electro-mechanical Engineer, with appropriate qualifications
- Fault-finding skills
- Good customer facing and communication skills
- A strong team player, able to both learn and transfer knowledge within the team
- Be able bodied
- Full UK driving licence
- Willingness and ability to travel across the UK and worldwide

Although not essential, experience in either Vacuum Systems and/or PLC programming is highly desirable.

What will I receive in return?

As a Field Service Engineer, you'll receive a salary in the region of £40,000.00 potentially negotiable, level will be dependent on ability and experience. You will also have the benefit of a Company car or van, phone, and 30 days (including bank holidays) annual leave.

You'll be employed on a permanent contract working 37.5 hours per week within Monday to Friday, and whilst you'll need to be flexible with start and finish times to meet business and customer needs, flexibility will be given with an early finish time where possible. Occasionally you may be required to work weekends for which overtime would be paid.

All applications for this Service Manager (Engineering) vacancy are to be submitted by email to: vacancies@equipment-support.com.

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